

Mediation Adelaide Services

We are a male and female team of accredited mediators with a mixture of commercial backgrounds in accounting, property, estate, business and people management. As well we both have had personal experience of relationship break downs, so we understand the impact and cost which means we are passionate about achieving workable and beneficial solutions.

Acting as impartial third party intermediaries, we are skilled in helping to find mutually acceptable solutions to disputes. They maybe monetary or practical or they might even be as simple as someone needing to be heard. Our aim is to ensure everyone has their say and everyone listens to the other side, so we can help them reach an agreement.

Why work with Mediation Adelaide?

Both Kerrie and Paul have extensive experience in mediation, but importantly they are experienced in resolving conflicts in both the work and personal sides of life. Their exceptional interpersonal skills, ability to build trust and authentic style has led to clients referring their services.



Kerrie Akkermans



Paul Bartley

Paul Bartley

Paul is an experienced mediator who has conducted many successful mediations and completed a Masters Degree in Mediation and Conflict Resolution as well as being recognised as a Coach for the Institute of Arbitrators and Mediators Australia.

Paul has a background in Accounting and is well placed in assisting parties in Commercial Disputes.

He has been approved by the following panels:

- Office of Small Business Commissioner
- Office of Franchising Mediator
- South Australian Supreme Court
- South Australian Magistrates Court
- Workcover SA

His qualifications include –
Med&Con. Res; Grad Cert Empl Law
FIPA, ANZIIF, GAICD, MIAMA, CertIVTAE, Dip Ret Mgmt
NMAS Accredited Mediator and Coach
Grade 3 Arbitrator

Kerrie Akkermans

Kerrie is an experienced business owner, consultant, facilitator, trainer and senior executive who can bring to the table a wealth of experience in business, property, aged care, estates, succession transitioning, partnerships, governance, business development and franchising.

Mediation attracted Kerrie due to her observation of disputes both her clients and staff have had.

As a facilitator, professional speaker and trainer she has the necessary communication skills to gain a result for both parties.

Drawing on her own personal experience of a divorce, contested will and commercial action, means she can empathise with clients.

Her qualifications include –
BA Communication
Accredited NMAS mediator
Diploma of Management
Cert 1V TAE
Cert Property Management
Lead Auditor WHS/Quality/Aged Care
Ecommerce accredited consultant
Accredited Business consultant

MEDIATION

‘The Common Sense Alternative’

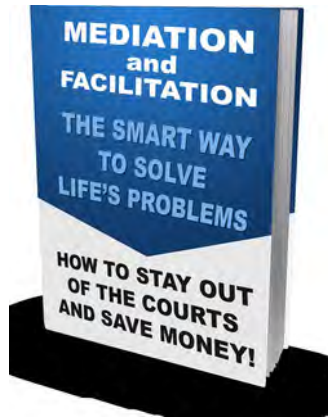
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LIFE OFTEN THROWS UP CHALLENGES whether it's in our personal, community or our professional lives. Challenges often end up in court where the adversarial legal system leaves the parties emotionally and financially drained. Litigation is confrontational and at the end there is a winner and a loser with a third party making the decision regardless if it is agreed with or not. BUT there is an alternative.



Mediation is a common sense alternative that puts the control back in the hands of those affected by the situation. It's not about technical arguments and applying the law, it's about everyone reaching a settlement they can live with using a co-operative problem solving process to find a constructive solution.

Areas of Expertise

Business
Commercial
Family
Workplace
Community
Wills and estates
Property

Benefits of mediation

- Mediation can achieve the same and commonly a better outcome than the litigation process for a fraction of the time and cost minus the aggravation and stress.
- Dealing with conflicts earlier rather than later can prevent issues escalating into disputes where neither party really wins.
- In the mediation process the parties involved choose the venue, timing, and agree the costs up front. It's not an open ended cheque book.
- Statistically 80% of parties agree settlement on the day of the mediation or shortly afterwards.
- The mediator is a neutral third person who helps the parties to gain a better understanding of the issues involved, so that agreements which meet the needs of all parties can be reached.
- Mediation can even help work out the problem and still keep a personal, employment or business relationship intact.
- Mediation is a confidential and voluntary process.
- Mediation focuses on the future, rather than the rights and wrongs of the past.
- Mediation helps parties to understand how others see the situation and issues and how they feel about it.
- Participants can be honest in a non-threatening environment.



How we work?

Either party can engage us and there is no charge for the initial discussion about the situation. From there we can provide a cost estimate.

Next we contact the other party to approach them about the mediation process and invite them to participate unless this has already been arranged. We listen to their take on the situation so we have a full picture.

The mediation is organised on a mutually convenient date, time and venue.

The mediator will facilitate the mediation process. Both parties are welcome to bring legal representatives if they wish or a support person, however they do not participate in the discussion directly with the other party.

If agreement has been reached the mediator will draw up the agreement and or decisions, which can then be formally ratified at a later date.

Should agreement not be reached then the mediator will state what common ground has been achieved and where each party sits. A further mediation can be arranged to finalise matters if required.